



The Next Digital Customer Engagement Platform



Cloud Native Digital Platform

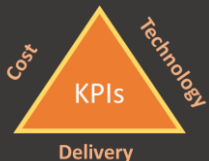


DNext: State-of-the-art Customer Engagement Platform (first in its class)

DNext Pillars:

- 1) Flexibility
- 2) Speed
- 3) Cost Efficiency

Move to Next Generation Digital Customer Engagement



What is DNext ?

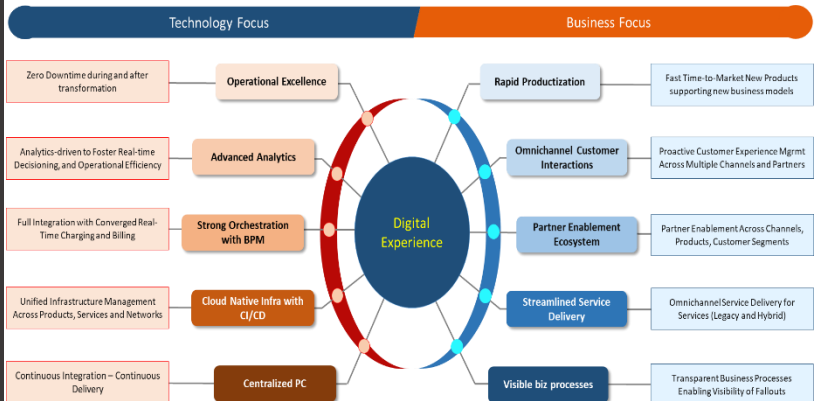
DNext is a Cloud Native Digital Platform enabling rapid productization and delivering digital customer experience.

DNext has below components;

Catalog Driven Order Management, Identity&Access Management, Partner Backoffice Management, Centralized Product Catalog, OmniChannel Layer, Rule Engine, UFE EShop, Contact Center, API Manager&ESB

Below components are in the roadmap ;

SalesForceAutomation, Case Management, Inventory Management, Revenue Management





Benefits	Value
Based on open-source technologies	No Backend application licences required
Compliant with TMFroum standards	Minimized integration effort and availability of knowledge
Compliant with BPMN2.0 business process modeling	Standardised availability of expertise
State-of-the-art Catalog Driven Order Management	Easy operation
Single master centralized product catalog	Ability to run applications anywhere public/private cloud
System works on Openshift Cloud Platform	Device/Browser independent
All UI Layers are fully responsive	Rapid Development Approach with optimization of process from idea to production
CI/CD pipeline and design	Higher flexibility and use
Microservice based architecture	

Deliver Digital Customer Experience



Fully Digital Journey

- ✓ Digital Product Catalog
- ✓ Digital Partner & Back Office Management
- ✓ Digital OmniChannel Layer
- ✓ Digital Catalog Driven Order Management
- ✓ Digital Customer Management
- ✓ Digital E-Shop (Market Place)
- ✓ Digital Roadmap

Scalable, Proven, Cost Efficient Open Source Backend System

Contact with experts

Please do not hesitate to contact us for any information you may deem necessary for your needs.

PiA



Address :
 Sabiha Gökçen Teknopark Sanayi Mah.
 Teknopark Bulvarı 1/1C 6.Kat
 No:1601-1602 Kurtköy Pendik - İstanbul
 Phone : +90 216 290 35 56
 Email : info@pia-team.com
 Web : www.pia-team.com

Open Source

DNext is the next generation platform Using Open-Source technologies on top of **microservice architecture**. The platform consist of 9 loosely coupled layer.

